

Privacy Policy

Updated March 13th, 2024

Charli Charging (“we,” “our,” or “us”) is 100% committed to protecting your privacy – Your data is **Yours!** This Privacy Policy explains how your personal information is collected, used, and disclosed by Charli Charging, which centers around providing the best possible experience for our customers without compromising or selling any of your information to anyone, ever.

This Privacy Policy applies to our website at www.charlicharging.com and its associated subdomains (“Website”), our mobile application (Charli Charging), and our EV charging network (collectively, our “Service”). Whenever necessary, we will distinguish between our Website and our EV Charging Service (our mobile application + EV charging network) to explain any differences in personal information management.

By accessing or using our Service, you signify that you have read, understood, and agree to our collection, storage, use, and disclosure of your personal information as described within this Privacy Policy and our Terms of Service.

What types of information do you collect? And why?

EV Charging Service

We collect the following information when you use our EV Charging Service in order to provide a personalized and secure user experience. The grid below details the information collected and the purpose each serves to provide a personalized and secure experience.

Information	Reason
First Name and Last Name	Your First Name will display throughout the mobile app to personalize the experience to you and your Last Name will display as part of your full name in the <i>Me</i> tab. Your Cardholder Name, often a combination of your First and Last Name, is used to facilitate payments for a charging session via our integration with Stripe. When adding a new card, this information is securely sent to Stripe (first time only). Stripe then securely stores and processes the information each time a payment is made in our network.
Phone Number	You can create an account in the mobile app via a phone number verification process. To verify, we will send a 6-digit code to your phone number to ensure your account information is secure and accurate, and to

	ensure our charging network is not being used for malicious purposes. If you sign-up via <i>Continue with Phone Number</i> , we will send a 6-digit code to your phone number each time you login via that method.
Email Address	You have the ability to verify your email within <i>Edit Account</i> in the <i>Me</i> tab, which provides enhanced security for your personal information. Email is used to determine your eligibility to charge at certain Charli properties, which utilize allowlists to limit charging access to authorized users only. Depending on how you use the Charli Charging Service, you may be sent a one-time email inviting you to download the Charli Charging mobile app. Charli reserves the right to contact you via email in the event we deem communication is necessary.
Car Information	We collect your car’s Year, Make, Model, and personalized Display Name in order to create a Car Profile, which will display an image of your model (and its user-defined display name) on the <i>Home</i> tab to further personalize the experience to you. Your car information is used only for this personalization feature.
Debit/Credit Card Information	We use Stripe for all payment processing in the mobile app, including the storage of debit/credit card information for future purchases. We never have access to your debit or credit card information ; we securely send this information to Stripe to store and process whenever you conduct a transaction in our network. Receipts for your charging transactions in our network will contain the payment method used, the card’s payment provider, and the last 4 digits on the card via our secure integration with Stripe so that you have all the information you need to understand how the payment for your charging session was processed.
Charging Session Statistics	We collect Total kWh, Time Charging, Service Fee, Charging Cost, Total Cost, Location Name, Station Name, Start Time, End Time, and Date for each of your charging sessions to provide receipts in the <i>Payment History</i> section of the <i>Payments</i> screen. We collect aggregate usage data by each charging station for various reporting purposes (including government-mandated reporting requirements), which may include your usage. This usage data is never aggregated in a manner that personally identifies you.
Favorites	In the <i>Find</i> tab, you have the ability to add preferred locations to your <i>Favorites</i> . If you choose to add a location to your <i>Favorites</i> , we will save this preference and display it in your <i>Favorites</i> tab. Within <i>Favorites</i> , you also have the ability to categorize locations by creating <i>Folders</i> . If you choose to use this feature, we will save and display your preferred categorization and ordering in the <i>Favorites</i> tab.
App Feedback	In the <i>Me</i> tab, you have the option to provide feedback on your experience with our service via “ <i>Give Us Feedback</i> ”. If you choose to provide any

	<p>feedback, we will collect your rating and comments, which will only be used internally to improve your experience. This feedback is not published to the Google Play or Apple App Store. If you would like to leave a public rating, please visit our app in the Google Play or Apple App Store.</p>
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We also request the following permissions from your mobile device for a more personalized user experience, although these features are completely optional:

Mobile Permission	Reason
Biometrics	You can configure your account to enable a biometric log-in in order to sign in as securely and simply as possible via Face or Fingerprint identification. If you choose to enable biometric log-in, it will be stored as the default method of authenticating access to your account.
Location	We request your location to help you navigate the <i>Find</i> tab; this allows you to find charging locations that are closest to your location and your distance from that location. We do not track nor collect your location on an ongoing basis. If you choose to deny location permissions, the app will default your location to Portland, Oregon. If you initially denied location permissions then later decide you would like to enable location permissions, please access our app in your device's <i>Settings</i> to enable location permissions.
Notifications	We request the ability to send notifications in order to notify you of a completed charge. When you create an account, <i>Notifications</i> are off and we do not automatically ask for permission to send notifications. If you would like to enable notifications, please visit the <i>Me</i> tab, then <i>Settings</i> , where you'll be able to turn notifications on and off.
Language Preference	Our app is currently offered in English and Spanish. We will check your phone's preferred language when you open the app, so you should not need to configure your language preference. If your phone's language preference is not English nor Spanish, the app will default to English. Please let us know if you prefer other languages! We would love to launch as many languages as possible based on your feedback.
Camera/Photo Gallery	In the <i>Me</i> tab, you have the option to add a profile picture by tapping on the circle above your <i>Full Name</i> . If you would like to add a profile picture, we will either request access to your Camera to take a picture, or will request access to your Photo Gallery to select a saved photo. In addition, your Camera may be requested to scan a QR code at one of our charging stations, if you choose to authenticate via QR code. If you have denied access to Camera Permissions and would like to change those permissions, please visit our app in your device's

	<i>Settings</i> and turn <i>Camera</i> on.
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Website

We receive, collect and store any information you enter on our Website or provide to us in any other way. This Website collects specific personal data to power our site analytics, including:

- Information about your browser, network, and device
- Web pages you visited prior to coming to this Website
- Your IP address

This information may also include details about your use of this Website, including:

- Clicks
- Internal links
- Pages visited
- Scrolling
- Searches
- Timestamps

We share this information with Squarespace, our website analytics provider, to learn about site traffic and activity.

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate our EV Charging Service.
- To provide our Users with ongoing customer assistance and technical support.
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages.
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services.
- To comply with any applicable laws and regulations.

For Customers

When you buy something on our Website, we collect personal information from you to fulfill the order. We may collect information such as:

- Name
- Phone number
- Email address
- Billing and shipping address
- Details relating to your purchase (for example, assembly preference)

We share this information with Squarespace, our online store hosting provider, so that they can provide web fulfillment services to us.

As our payment processor(s), Squarespace Payments will also collect payment information from you. Squarespace Payments makes use of the following third-party service providers which will also receive your personal information and process it in accordance with their privacy policies:

- Stripe - Payment Processing Services. You can read Stripe's Privacy Policy at <https://stripe.com/privacy>.
- Sift - Fraud Monitoring and Detection Services. You can read Sift's Privacy Policy at <https://sift.com/legal-and-compliance/service-privacy-notice>.

As you proceed to checkout, this site may auto-complete your shipping and billing address by sharing what you type with the Google Places API and returning suggestions to you to improve your checkout experience.

For Form Block Submissions

When you submit information to our Website via webform, we collect the data requested in order to track and respond to your submissions. We share this information with Squarespace, our online store hosting provider, so that they can provide web services to help us process the information you provide.

For Website Visitors

Our Website is hosted by Squarespace. Squarespace collects personal data when you visit this Website, including:

- Information about your browser, network and device
- Web pages you visited prior to coming to this Website
- Web pages you view while on this Website
- Your IP address

Squarespace needs the data to run this Website, and to protect and improve its platform and services. Squarespace processes the data in an anonymized form.

For Use of Blog Comments

Our Website includes commenting functionality on some pages which enables you to post a comment. This Website collects personal data when you post a comment, including:

- Your name (which will be displayed as part of your posted comment)
- Your email address (optional, to let you know if someone replies to your comment)
- Your website URL (optional)

This Website includes “likes” functionality on some blog posts which enables you to “like” a post. This Website collects personal data when you like a post to try to prevent the same person from liking the same post during the same visit, including:

- Information about your browser, network and device
- Details about the web page or content you shared or proposed to share
- Your IP address

For Marketing Emails

We may send you marketing emails, which you can unsubscribe from by clicking the link at the bottom of the email. We share your contact information with Squarespace, our email marketing provider, so they can send these emails on our behalf.

For Order and Account Emails

We may email you with messages about your order or account activity. For example, we may email you to inform you of:

- You’ve created a customer account
- Your customer account password has been reset or updated
- You’ve made a purchase
- Your order has shipped

It’s not possible to unsubscribe from these messages.

We share your contact information with Squarespace, our website hosting provider, so they can send these emails to you on our behalf.

For Fonts

Our Website serves font files from and renders fonts using Google Fonts and Adobe Fonts. To properly display this site to you, these third parties may receive personal information about you, including:

- Information about your browser, network, or device
- Information about this site and the page you’re viewing on it
- Your IP address

For Squarespace Payments

When you make a purchase on our Website, we use Squarespace Payments as our payment solution. Squarespace Payments is a fully integrated, native payment solution provided to us by our online store service provider Squarespace. Squarespace Payments makes use of the following third-party service providers which will also receive your personal information and process it in accordance with their privacy policies:

- Stripe - Payment Processing Services. You can read Stripe's Privacy Policy at <https://stripe.com/privacy>.
- Sift - Fraud Monitoring and Detection Services. You can read Sift's Privacy Policy at <https://sift.com/legal-and-compliance/service-privacy-notice>.

When does Charli Charging use end user information from Third Parties?

As described above, there are instances in which we will share necessary personal information with Squarespace, our website and web analytics provider, in order to learn from anonymized user behavior on our Website and to provide essential business services to you via our Website.

We utilize Vista Social, a social media management platform, to streamline our social media marketing efforts and engage with our audience across various social media channels. By using Vista Social, we aim to enhance our online presence, interact with our community, and provide valuable content to our followers.

Here's what you need to know about our use of Vista Social:

1. **Data Collection:** When you interact with our social media channels, Vista Social may collect certain information about your activities, such as likes, comments, shares, and other interactions. This may include personal information if you choose to provide it through your social media profiles. Please note that Vista Social uses YouTube API Services as a service provider, and is subject to the [Google Privacy Policy](#).
2. **Data Processing:** Vista Social processes this information on our behalf to help us manage and analyze our social media presence. This includes tracking engagement metrics, scheduling posts, and monitoring conversations related to our brand.
3. **Third-Party Disclosure:** Please be aware that your interactions with our social media channels, including any data collected by Vista Social, may be subject to the privacy policies and terms of service of the respective social media platforms.
4. **User Control:** While we do not have direct control over the data collection and processing activities of social media platforms or third-party services like Vista Social, you can manage your privacy settings and preferences directly on the platforms themselves.
5. **Data Security:** We take the security and confidentiality of your information seriously. Vista Social has implemented security measures to protect your data from unauthorized access, misuse, or disclosure. Vista Social use, and transfer of information received from Google APIs to any other app, will adhere to [Google API Services User Data Policy](#), including the Limited Use requirements.
6. **Updates to Privacy Policy:** We may update this disclosure from time to time to reflect changes in our social media management practices or any updates to Vista Social's

features and functionalities. We encourage you to review this disclosure periodically for any changes.

By using our social media channels, you acknowledge and consent to the collection and processing of your information by Vista Social in accordance with this disclosure and the privacy policies of the respective social media platforms.

If you have any questions or concerns about our use of Vista Social or the handling of your personal information, please contact us at admin@charlicharging.com.

Charli Charging conducts marketing and outreach efforts via our Website and our third-party social media channels on Facebook, Instagram, Twitter, and LinkedIn. If you choose to contact Charli via any of our marketing and outreach channels, any information you provide will **not** be collected, stored, nor tied to you as an end user of our EV Charging Service. We will process the information you provide according to our processing practices described above (and share only what is necessary with our service providers) in order to help you use our services or to improve our services, and we will respond via the channel through which you have contacted us, if necessary.

Do We Share the Information We Collect with Third Parties?

As described above, there are instances in which we will share necessary personal information with Squarespace, our website and web analytics provider, in order to learn from anonymized user behavior on our Website and to provide essential business services to you.

Charli Charging engages trusted third-party service providers to perform functions and provide services to us, specifically for the following reasons:

1. Hosting and maintaining our servers and the app ([Google Cloud services](#))
2. Database storage and management (Google Cloud services)
3. Notification management (Google Cloud services)
4. EV charging management ([Switch-EV](#))
5. Website hosting ([Squarespace](#))
6. Social media management ([Vista Social](#))
7. Payment processing ([Stripe](#))
8. Customer support ([Intercom](#))

These third-party service providers are essential to provide the Charli Charging Service and they maintain high security standards to safeguard user information. In the case of our database management provider, no individual within their organization will be permitted to process your data on our servers in any way other than stated herein. By definition, we share the personal and non-personal information we collect with these providers to perform essential business services

for Charli Charging. If you would like to learn more about these service providers and their privacy practices, please visit the links above.

Charli Charging will disclose information about you to government or law enforcement officials if we believe necessary in order to respond to claims, legal process (including subpoenas), to protect our rights and interests or those of a third party, the safety of the public or any person, to prevent or stop any illegal, unethical, or legally actionable activity, or to otherwise comply with applicable court orders, laws, rules and regulations.

Where and When is Information Collected from End Users?

Charli Charging will collect information directly from you and from your experience with our Service, as described above. This information is used to provide our Service to you.

If you choose to engage with our social media channels or Website, any information you provide will **not** be collected, stored, nor tied to you as an end user of our EV Charging Service. We will process the information you provide according to our processing practices described above (and share only what is necessary with our service providers) in order to help you use our services or to improve our services, and we will respond via the channel through which you have contacted us, if necessary.

How Do We Use Your Email Address?

Your email address is used to determine your eligibility to charge at certain Charli Charging properties, which use allowlists to limit charging access to authorized users only. Depending on how you charge with Charli, you may be sent a one-time email inviting you to download the Charli Charging mobile app. Charli reserves the right to contact you via email in the event we deem communication is necessary.

In addition, your email address is used to help fulfill orders on our Website. You will receive order updates via email as described above if you make a purchase on our Website. You may also be subscribed to Charli Charging marketing emails, which you can unsubscribe from at any time by clicking the Unsubscribe link at the bottom of the email.

How Long Do We Keep Your Information?

We keep your information only so long as we need it to provide the Service to you and to fulfill the purposes described within this policy. This is also the case for any third-party service provider we use to store or process your information.

You always have the right to delete your account and the information associated with your account. If you would like to delete your account and information, visit the **Security** section in the **Me** tab of our mobile app and tap **Delete account**. Otherwise Charli Charging will maintain your account and information indefinitely, so long as our Service remains available.

How Do We Protect Your Information?

The Charli Charging EV Charging Service has been designed with stringent security practices to safeguard your information, which includes the following:

- **Data Storage:** Your data is stored on secure cloud servers equipped with state-of-the-art security features. These servers automatically encrypt data both in transit and at rest, ensuring your data is secure at all times. Integrated authentication systems ensure that only authorized individuals can access pertinent data, and we conduct regular security reviews to identify and address potential vulnerabilities.
- **SSL Protection:** All data transmitted between our application and backend servers is secured using Secure Socket Layer (SSL) technology. This ensures that your information remains confidential and shielded from potential threats as it moves across the internet. This level of protection extends throughout the entire mobile platform, adding an extra layer of security to user data.
- **Containerization:** Our services are deployed in isolated and controlled environments, which drastically reduces potential external threats, ensuring the integrity and confidentiality of processed data.
- **Codebase Security:** Our software repositories are kept private and undergo frequent scans for vulnerabilities. We employ automated security reviews to ensure that our code remains secure and free of potential risks.
- **Payment Information:** We do not store sensitive financial data, such as credit/debit card details, directly on our servers. Instead, we collaborate with trusted third-party payment processors to manage this sensitive information. The communication with these payment processors is fortified with SSL, ensuring the safety of your financial details during transactions.
- **EV Charging Station Authentication:** We do not transfer any personal information between your mobile device and our charging stations when starting a charging session. This ensures you can connect to our stations without the risk of compromising any of your personal information.

Could My Information be Transferred to Other Countries?

While our primary operational hubs are in specific locales in the United States, our global reach means that your data might occasionally be processed or stored in other countries. Regardless of

where your information is processed or stored, we remain committed to upholding the highest data protection standards. By using our services, you acknowledge and provide consent for the potential trans-border transfer of your information.

Is the Information Collected through the Charli Charging Service Secure?

We take precautions to protect the security of your information. We have physical, electronic, and managerial procedures to help safeguard, prevent unauthorized access, maintain data security, and correctly use your information. However, neither people nor security systems are foolproof, including encryption systems. In addition, people can commit intentional crimes, make mistakes or fail to follow policies. Therefore, while we use considerable efforts to protect your personal information, we cannot guarantee its absolute security.

Can I Update or Correct My Information?

Yes, you can update or correct any of the customized information in your account directly from the mobile app.

To update your First Name, Last Name, Email Address, and Phone Number, visit the ***Me*** tab and tap ***Edit Account*** on the top right corner. You will be able to make direct updates to your First and Last Name on this screen. In order to make updates to your Email Address and/or Phone Number, click ***Update*** (next to each item) and enter your new contact information.

You can update or correct your car profile within the ***Me*** tab by tapping ***Edit car profile***.

You can make changes to your ***Favorites*** anytime within the ***Favorites*** tab, including the ability to categorize and organize as you please.

You can make changes to your payment details and preferred payment method within the ***Payments*** section of the ***Me*** tab.

Sale of Business

We reserve the right to transfer information to a third party in the event of a sale, merger or other transfer of all or substantially all of the assets of Charli Charging or any of its Corporate Affiliates (as defined herein), or that portion of Charli Charging or any of its Corporate Affiliates to which the Service relates, or in the event that we discontinue our business or file a petition or have filed against us a petition in bankruptcy, reorganization or similar proceeding, provided that the third party agrees to adhere to the terms of this Privacy Policy.

Affiliates

We may disclose information (including personal information) about you to our Corporate Affiliates. For purposes of this Privacy Policy, "Corporate Affiliate" means any person or entity which directly or indirectly controls, is controlled by or is under common control with Charli Charging, whether by ownership or otherwise. Any information relating to you that we provide to our Corporate Affiliates will be treated by those Corporate Affiliates in accordance with the terms of this Privacy Policy.

Governing Law

This Privacy Policy is governed by the laws of the United States without regard to its conflict of laws provision. You consent to the exclusive jurisdiction of the courts in connection with any action or dispute arising between the parties under or in connection with this Privacy Policy, except for those individuals who may have rights to make claims under Privacy Shield, or the Swiss-US framework.

The laws of the United States, excluding its conflicts of law rules, shall govern this Privacy Policy and your use of the app. Your use of the app may also be subject to other local, state, national, or international laws.

By using Charli Charging or contacting us directly, you signify your acceptance of this Privacy Policy. If you do not agree to this Privacy Policy, you should not engage with our app, or use our Services. Continued use of the app, direct engagement with us, or following the posting of changes to this Privacy Policy that do not significantly affect the use or disclosure of your personal information will mean that you accept those changes.

Your Consent

We've updated our Privacy Policy to provide you with complete transparency into what is being set when you visit our site and how it's being used. By using the Charli Charging app, registering an account, or making a transaction in our network, you hereby consent to our Privacy Policy and agree to its terms.

Links to Other Websites

This Privacy Policy applies only to the Services. The Services may contain links to other websites not operated nor controlled by Charli Charging. We are not responsible for the content, accuracy or opinions expressed in such websites, and such websites are not investigated, monitored or checked on an ongoing basis for accuracy or completeness by us. Please remember

that when you use a link to go from the Services to another website, our Privacy Policy is no longer in effect. Your browsing and interaction on any other website, including those that have a link on our platform, is subject to that website's own rules and policies. Such third parties may use their own cookies or other methods to collect information about you.

Cookies

The Website uses cookies and similar technologies via Squarespace as our website hosting provider. Cookies are small files or pieces of text that download to a device when a visitor accesses a website or app. For information about the cookies Squarespace uses on your device, visit [The cookies Squarespace uses](#).

- [These functional and required cookies are always used](#), which allow Squarespace, our hosting platform, to securely serve the Website to you. These cookies cannot be blocked or disabled.
- [These analytics and performance cookies](#) are used on the Website only when you acknowledge our cookie banner. This website uses analytics and performance cookies to view site traffic, activity, and other data. These cookies are used only when you accept their usage.

The EV Charging Service, consisting of our mobile application and EV charging network, does not utilize cookies of any kind.

Blocking and Disabling Cookies and Similar Technologies

You can block our Website's analytics and performance cookies by not engaging with our cookie banner or by allowing necessary cookies only.

Payment Details

In respect to any credit card or other payment processing details you provide to us, we commit that this confidential information will be processed in the most secure manner possible. We never store your payment information; we securely transfer this information to our payment processing provider, Stripe, to store for future transactions.

Kids' Privacy

We do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from anyone under the age of 13. If you are a parent or guardian and you

are aware that your child has provided us with personal data, please contact us. If we become aware that we have collected personal data from anyone under the age of 13, we will take steps to remove that information from our servers.

Changes To Our Privacy Policy

We may change our Service and policies, and we may need to make changes to this Privacy Policy so that they accurately reflect our Service and policies. Unless otherwise required by law, we will notify you (for example, through our Service) as changes to this Privacy Policy go into effect, where you'll be able to review these changes and Accept. Then, if you continue to use the Service, you will be bound by the updated Privacy Policy. If you do not want to agree to this or any updated Privacy Policy, you can delete your account in the *Security* section of the *Me* tab.

Third-Party Services

We may display, include or make available third-party content (including data, information, applications and other products services) or provide links to third-party websites or services ("Third-Party Services").

You acknowledge and agree that Charli Charging shall not be responsible for any Third-Party Services, including their accuracy, completeness, timeliness, validity, copyright compliance, legality, decency, quality or any other aspect thereof. Charli Charging does not assume and shall not have any liability or responsibility to you or any other person or entity for any Third-Party Services.

Third-Party Services and links thereto are provided solely as a convenience to you and you access and use them entirely at your own risk and subject to such third parties' terms and conditions.

Information about General Data Protection Regulation (GDPR)

We may be collecting and using information from you if you are from the European Economic Area (EEA), and in this section of our Privacy Policy we are going to explain what GDPR is and why it is important to all software-enabled companies. The requirements under GDPR have been explained above, so please reference previous sections of this Privacy Policy to learn more about how we safeguard personal data for all of our users, regardless of whether you live in the EU or not.

What is GDPR?

GDPR is an EU-wide privacy and data protection law that regulates how EU residents' data is protected by companies and enhances the control EU residents have over their personal data.

GDPR is relevant to any globally operating company and not just EU-based businesses and EU residents; our customers' data is important irrespective of where they are located. We have implemented GDPR controls as our baseline standard for all of our operations worldwide.

What is Personal Data?

Any data that relates to an identifiable or identified individual. GDPR covers a broad spectrum of information that could be used on its own, or in combination with other pieces of information, to identify a person. Personal data extends beyond a person's name or email address. Some examples include financial information, political opinions, genetic data, biometric data, IP addresses, physical address, sexual orientation, and ethnicity.

The Data Protection Principles include requirements such as:

- Personal data collected must be processed in a fair, legal, and transparent way and should only be used in a way that a person would reasonably expect.
- Personal data should only be collected to fulfill a specific purpose and it should only be used for that purpose. Organizations must specify why they need the personal data when they collect it.
- Personal data should be held no longer than necessary to fulfill its purpose.
- People covered by GDPR have the right to access their own personal data. They can also request a copy of their data, and that their data be updated, deleted, restricted, or moved to another organization.

Why is GDPR important?

GDPR adds some new requirements regarding how companies should protect individuals' personal data that they collect and process. It also raises the stakes for compliance by increasing enforcement and imposing greater fines for breach. Beyond these facts, it's simply the right thing to do. At Charli Charging, we believe that your data privacy is extremely important and we already have solid security and privacy practices in place that go beyond the requirements of this regulation.

California Residents

The California Consumer Privacy Act (CCPA) requires us to disclose categories of Personal Information we collect and how we use it, the categories of sources from whom we collect Personal Information, and the third parties with whom we share it, which we have explained above.

We are also required to communicate information about rights California residents have under California law. You may exercise the following rights:

- **Right to Know and Access.** You may submit a verifiable request for information regarding the: (1) categories of Personal Information we collect, use, or share; (2) purposes for which categories of Personal Information are collected or used by us; (3) categories of sources from which we collect Personal Information; and (4) specific pieces of Personal Information we have collected about you.
- **Right to Equal Service.** We will not discriminate against you if you exercise your privacy rights.
- **Right to Delete.** You may submit a verifiable request to close your account and we will delete Personal Information about you that we have collected.
- **Request that a business that sells a consumer's personal data, not sell the consumer's personal data.**

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

For more information about these rights, please contact us.

Contact Us

Don't hesitate to contact us if you have any questions.

- Via Email: admin@charlicharging.com
- Via Phone Number: (971) 288-6313